

SHIPPING POLICY

Franks offers a made to order service to allow a kinder process to the environment by reducing waste and limiting our production. Goods are made and dispatched from London within 7-10 working days after the order is placed, excluding UK bank holidays.

Franks are pleased to offer international shipping at the following rates:

Delivery Options

UK £5

1-3 Working Days - Royal Mail Tracked & Signed

IRELAND £15

3-4 Working Days - DHL

EUROPE £18 (Belgium, Croatia, North of France, Germany, Greece, Italy, Poland, Spain)

3-4 Working Days - DHL/DPD

REST OF EUROPE £18 (Denmark, Finland, Malta, Netherlands, Portugal, Sweden, Luxembourg, South of France)

3-4 Working Days - DHL/DPD

VAT and duties paid on receipt

UNITED STATES £18

4-6 Working Days - DHL

CANADA £25

4-6 Working Days - DHL

AUSTRALIA & NEW ZEALAND £24

4-6 Working Days - DHL

CUSTOMS & DUTY

International packages may require local taxes or custom fees which are to be paid for by the customer themselves. Please check thoroughly before purchasing. Cross-border shipments are also subject to opening and inspection if needed by customs authorities.